

25<sup>th</sup> March, 2021

Dear Valued Patients,

Thanks to those of you who participated in the questionnaire we recently conducted in order to collect feedback from our patients.

We would like to tell you about some of the changes we are going to make as a direct result of the feedback we received from you and other patients.

The following changes will be made at the practice:

- We have commenced the review of Options available to us to refurbish and expand the practice. (Larger rooms, new waiting areas, increased consult spaces)
- Increased Nurse Care services including CDM (Chronic Disease Management) rollout.
- Recruitment of more GPs to enhance and increase the hours of service available to patients of Ascot Family Practice.

Thank you again for your time and valuable contribution. Please call us on (07) 3268 2318 if you have any questions about the feedback or the changes we are making. Thank you again for your valuable contribution.

We look forward to continuing to provide you with quality healthcare.

Yours faithfully,

The GPs and staff members at Ascot Family Practice.